VOLVO PENTA

Volvo Penta of the Americas, LLC.

Chesapeake, Virginia

July 2017

IMPORTANT VOLUNTARY RECALL NOTICE

D1-30F 5102120 D1-30F 5102121

Dear Volvo Penta Owner:

This notice is being sent to you in accordance with the requirements as prescribed by the United States Environmental Protection Agency ("EPA") to notify you of an important <u>voluntary</u> recall campaign involving the Volvo Penta compact engine installed in your boat.

The Reason for this Campaign:

It has been determined by our supplier that certain D1-30 (30 horsepower) and D2-40 (40 horsepower) compact auxiliary engines may be emitting pollutants in excess of the federal emission standards as defined in Title 40 of the Code of Federal Regulations. These emission standards were established to protect the public's health or welfare from air pollution. This issue has no impact on performance, drivability, or safety of the engines and involves a limited quantity of engines.

You are being notified because you are the warranty registered US owner of an engine installed in a boat which has been identified as having the condition covered by this campaign. Volvo Penta is addressing this condition by facilitating a voluntary recall which will provide for the replacement of your engine free of charge. The new engine will be the same model as the engine currently installed in your boat and will come with a new 24 month limited warranty from Volvo Penta. Your new engine and the components connected to it will not perform any differently than the current engine.

Important information pertaining to this voluntary recall is set forth below. Volvo Penta recommends that you take the time to read through this information and take the steps identified to address this issue. In order to ensure your full protection under federal law under the emissions warranty on your engine, and your right to participate in future recalls, we recommend you have your engine serviced as soon as possible. Failure to do so could be legally determined as lack of proper maintenance.

What You Need To Do:

This campaign begins **July 1, 2017**, and provides for the replacement of your current engine which is identified by the model and serial number at the top of this letter. The new engine and a new limited warranty will be provided to you at no charge. Please contact your authorized Volvo Penta dealer to schedule an appointment for the replacement of the engine assembly in your boat and reference Volvo Penta Campaign numbers R0026 for a D1 replacement and R0027 for a D2 replacement. You can find your closest dealer on our web site, www.volvopenta.us. Due to the nature of the replacement service, your Volvo Penta dealer may require your boat for a period of time which will be communicated to you when the engine replacement is scheduled. Replacement engines will be available for the affected engines for a twenty-four month (24) period following initiation of the recall and ending **July 1, 2019**. No replacements will be supplied after the ending date of the campaign.

What Work Will Be Performed:

This voluntary recall involves removing your old engine and replacing it with a new, emissions-compliant engine. Original connecting parts, including shafts, transmissions, or drives, will be compatible with the new engine and will be reinstalled on the new engine. Components will not be replaced for purposes of this campaign. The engine disassembly, removal and replacement will be performed at no cost to you. Pursuant to federal law, the replaced engine will become the property of Volvo Penta and will be destroyed.

What To Do If You Need Additional Assistance:

If you have any questions, please contact your Volvo Penta authorized dealer. You can find your closest dealer on our web site, www.volvopenta.us.

If your dealer is unable to answer your questions, or if you need to report any difficulty in obtaining repairs, or if your engine has not been repaired within a reasonable time after delivering it to an authorized Volvo Penta Dealer, you may contact Volvo Penta of the Americas, Monday through Friday, 9 AM to 5 PM Eastern Time at:

Volvo Penta of the Americas 1300 Volvo Penta Drive Chesapeake, VA, 23320 Phone: (866) 273-2539

What if You No Longer Own the Engine:

If you are no longer the owner of the affected engine which is the subject of this recall, please inform Volvo Penta by completing and submitting the electronic form at this web address:

https://volvopenta.formstack.com/forms/engine_campaign

or, call us at (866) 273-2539.

Your continued satisfaction with your Volvo Penta engine is extremely important to us. We apologize for the inconvenience this may cause and appreciate your cooperation in having this important recall completed as quickly as possible.

Sincerely,

Volvo Penta Product Support